Training and Assessment Complaints

The Royal Australian & New Zealand College of Psychiatrists

Your Health in Mind

I have concerns or a complaint about my training – what steps do I take?

Discrimination, Bullying, and Harassment

I'm experiencing bullying, harassment, or discrimination during training

Report workplace issues to your employer

Seek relevant support including:

- Your supervisor
- Your Director of Training
- The RANZCP Confidential Member Advice Line

Read the *Discrimination, Bullying and Harassment Policy* for information on the complaint process and potential outcomes

For assistance or queries contact *legalservices@ranzcp.org*

Lodge a complaint in accordance with the Discrimination, Bullying, and Harassment Policy and Procedure

Early Resolution

I want to dispute a training decision or outcome

Talk to your Supervisor or Director of Training for advice and feedback

Have you received a formal outcome or letter about the decision?

NO

For information on seeking Early Resolution contact:
assesshelp@ranzcp.org
traininghelp@ranzcp.org
simgehelp@ranzcp.org

YES

Information on challenging the decision is in your outcome letter, including seeking Early Resolution.

Read the *Early Resolution Policy & Procedure* for information on:

- When Early Resolution is applicable
- Process to apply
- Potential outcomes

Lodge an application for Early Resolution in accordance with the *Early Resolution Policy and Procedure*

I remain dissatisfied with the outcome of Early Resoloution

Review, Reconsideration, and Appeal

If Early Resolution does not apply to my decision or outcome

Read the *Review, Reconsideration and Appeal Policy* for:

- Application requirements
- Grounds for review
- Potential outcomes

For assistance or queries contact *legalservices@ranzcp.org*

Lodge an application for Review in accordance with the *Review, Reconsideration and Appeal Policy*